



A2WS UPDATE

ISSUE 3 - FEBRUARY 2021

9 MONTHS

Time remaining for product certification

With 9 months left to obtain certification, we're concerned some of you won't be ready prior to 13 March 2022.

Technical documentation and APIs have been available in the Health Systems Developer Portal for Medicare Online for over 12 months.

If your software isn't updated, your customers may need to revert to HPOS, and this may create **additional administrative pressure and costs for their business.**

If you don't have certification

Book in for product certification now.

Product certification should be completed by **30 November 2021.**

This will allow enough time to roll out your product to your customers prior to 13 March 2022.

We're here to help

If you need additional support with your development, testing and deployment please contact the OTS Helpdesk.

We're happy to work with you to ensure you and your customers are ready before the deadline.

If you have received certification

Start transitioning your customers now, don't wait until the deadline.

Your customers can start transacting with us using web services now.

Congratulations to...

SAPIENT PTY LTD

HUNTER NEW ENGLAND

for being the first two software developers to commence the process for product certification for ECLIPSE!

Key timings

> FEBRUARY 2021

- Continue developing your software products
- Obtain product certification (allow up to 2 months)
- Start transitioning your customers to web services
- Commence testing

> NOVEMBER 2021

- No further bookings for product certification after 30 November 2021.
- You should finalise the transitioning of your customers.

> 13 MARCH 2022

- Adaptors transactions no longer available

Developing AIR functionality for COVID-19 vaccines

In late January, information sessions were held to provide opportunity for you to ask questions of our technical experts about developing AIR functionality for the COVID-19 vaccines.

Your response to these sessions was overwhelming and we'd like to thank those who attended.

Questions and answers from the sessions will be added to the current FAQs available in the Health Systems Software Developer portal. You can find them under the "support" tab.

Keeping you informed

We know that this is a rapidly changing environment and we're committed to ensuring you have the most up to date information available.

We'll be providing information and updates to you via the Health Systems Developer portal, so please continue to check the portal regularly.

Thank you...

For supporting the rollout of the COVID-19 vaccine, by ensuring that healthcare providers can record vaccine details on the Australian Immunisation Register using your product.

If you have questions about developing AIR functionality for COVID-19 Vaccines, contact Developer Support at DEVSUPPORT@servicesaustralia.gov.au.

For your information – an article from the MSIA

The Medical Software Industry Association (MSIA) has requested we distribute an article to Peak bodies. We'll be asking Peaks to distribute this to their membership base to encourage end-users to update their software.

The article is available on page 3.



Reasons to Upgrade to the Latest Version of your Clinical Software

Upgrading to the latest version of your software is vital for the following reasons:

- During COVID-19, virtual care became a part of clinical practice – upgrades to complimentary software like ePrescribing functionality will help practices, consumers and other providers.
- Active Ingredient Prescribing is the law from February 2021. Installing upgrades will help clinics, patients and pharmacies manage successful end-to-end prescribing and dispensing.
- COVID-19 vaccinations – there will be new fields required under the proposed mandated reporting of immunisations to the Australian Immunisation Register. Your software provider may be providing updates and they will need to be installed.
- Upgrading will save your clinic, your patient and other providers' time.

Best Practice has de-bunked some of the myths and concerns. Read the full article at [Software Updates: Debunking Myths and Concerns \(bpsoftware.net\)](https://www.bpsoftware.net/software-updates-debunking-myths-and-concerns)

Upgrade now by calling your software support line or logging onto their support portal. Make it a part of your regular practice in 2021.

“Despite the challenges of 2020, welcome changes to legislation has provided opportunities to innovate and introduce new work flows to allow more flexible care options for patients. So it is more important than ever for practices to keep their software systems up-to-date.

ePrescriptions were introduced about six months ago and with the changes to Active Ingredient Prescribing coming in February, practices need to ensure they are using the most recent version of their practice software to comply.”

Dr Frank Pyefinch
Best Practice Software CEO

“Pharmacy software continues to deliver important changes to provide important features and functionality including ePrescribing and Active Ingredient Prescribing.

It is important that you ensure your software versions are up to date to allow you to utilise the new functionality as well as ensuring you remain compliant with new and emerging regulations. If you require further information or training regarding these new features, contact your vendor.”

David Freemantle,
General Manager eHealth
Fred IT Group.