Friday 25th August 2023

Important Notice: TissuPath Cybersecurity Incident

Dear Doctor

TissuPath's patient demographic data from pathology referrals between 2011–2020 were stolen in a cyberattack on 24th August 2023 by an unauthorised party.

The hack **DOES NOT** affect TissuPath's patient pathology results system and **DOES NOT** include patient diagnosis, credit card, or drivers licence details. TissuPath's main system, report database, and Dr's Portal were unaffected.

The accessed data includes:
- Patient Name
- Patient Date of Birth
- Patient Address
- Patient Medicare Card Number (if provided)
- Patient Private Health Insurance Number (if provided)
- Patient Contact Number (if provided)
- Referring Doctor Medicare Provider Number
- Referring Doctor Name
- Referring Doctor Practice Address
- Referring Doctor Contact Number (if provided)

The unauthorised party is threatening to publish the data on the dark web after 1pm 26th August 2023 if certain demands are not met.

The unauthorised party obtained illegal access via a third-party IT service provider. TissuPath have taken immediate steps to further secure our systems, report the data breach to the Office of the Australian Information Commissioner and Australian Cyber Security Centre, and notify our clients.

We recognise the concern and inconvenience this incident may cause patients who were referred to TissuPath from 2011-2020 and we will begin directly contacting affected individuals in conjunction with the Department of Home Affairs.

On behalf of TissuPath we apologise sincerely and deeply regret that this incident occurred. We take seriously our responsibility to safeguard our data and want to assure all our clinicians and patients that TissuPath is taking every reasonable step to maintain a strong and secure system. We will continue to take advice from the relevant authorities and wish to thank you for your understanding and support.

Sincerely,

Dr Andrew Ryan, Dr Sam Norden, Dr Tim Nottle, and the TissuPath team

– End Communication –