

Pharmaceutical Benefits Scheme (PBS) – Requesting an authority

We understand having timely access to PBS-subsidised medicines can be critical to patient care. That's why it's important to ensure when requesting a new PBS authority in the Online PBS Authorities system (the system) that you don't edit an existing authority request. Instead, select either 'Request Authority' from the system homepage or the 'New Authority' or 'New Authority Same Patient' button from the Application Assessment Result screen of an existing PBS authority.

Editing an existing authority rather than selecting one of these options may result in a rejection when your patient attempts to have their prescription dispensed at an approved supplier.

The screenshot displays the 'Health Professional Online Services' interface. At the top right, the 'Authority Unique Id' is 100000. Below this, there is a section for revising an application with a dropdown menu set to 'Please Select' and a 'Revise Authority Application' button. A navigation bar at the bottom contains buttons for '< Back', 'Cancel Application', 'New Authority Same Patient', and 'New Authority'. The main content area, titled 'PBS Authorities', features a photograph of a healthcare professional and two buttons: 'Request Authority' and 'Search Authorities'.

Further information

For more information about the **Online PBS Authorities system** visit www.servicesaustralia.gov.au/hppbsauthorities

Services Australia has a broad range of educational resources on the **Health Professional Education Resources** website. This includes simulations, podcast and an infographic on the Online PBS Authorities system. Visit <https://hpe.servicesaustralia.gov.au/pharmaceutical-benefits-scheme.html>

If you require additional assistance or have any queries, please email authority.comms.change@servicesaustralia.gov.au.