



A2WS UPDATE

ISSUE 5 - MAY 2021

6 MONTHS

Time remaining for product certification

If you haven't yet received certification

There are six months remaining for you to commence product certification for your web services products.

All software developers must commence certification before 30 November 2021.

You should now be developing web services and communicating to your customers when and how you intend to transition them.

If you don't upgrade your software by **13 March 2022**, your customers may need to revert to alternative digital channels. This may create additional administrative pressure and costs for their business.

If you have received certification

Start transitioning your customers now. Don't wait until the deadline.

Your customers can transact with us using web services now.

Talk to your customers about setting up their PRODA accounts (if required) for web services.

Key timings

> MAY 2021

- Continue developing your software products.
- Commence testing.
- Obtain product certification (allow up to 2 months).
- Start transitioning your customers to web services.

> NOVEMBER 2021

- Commence product certification by 30 November 2021.
- Finalise transitioning your customers.

> 13 MARCH 2022

- Adaptor transactions no longer available.

We're here to help

We'll work with you to support you and your customers to be ready before the deadline.

If you need support with your development, testing and deployment, please contact the OTS Helpdesk.

If your customers have any questions or concerns, please direct them to contact the eBusiness Service Centre on 1800 700 199 (Option 2) Monday to Friday, 8am to 5pm (AEST).

Congratulations to our latest web services certified developers:

- **Frayron Pty Ltd trading as GodBar Software**
- **Comrad Australia Pty Limited**
- **JJS Technologies Pty Ltd trading as Contrast Imaging Solutions**

We look forward to seeing your transition to web services.

Special mention to... Simple Retail

On 10 March 2021, Simple Retail were the first PBS Online software developer to have their PBS Online web services product certified.

On 19 May 2021, the first of their pharmacies successfully submitted PBS Online web services claims in production!

Using your certification time effectively

As we move closer to the November 2021 deadline, we are anticipating a large increase in certification requests. Ensure you book in for testing as soon as your products are developed. To ensure software developers make efficient use of their certification time, we have adopted the following measures:

- Developers must have a minimum viable product and user manual before their booking period commences
- Developers must have dedicated resources available to complete testing within the allocated booking period
- Certification testing must commence on the agreed start date
- The scheduled certification period must be used to submit test cases on a daily basis.

We will reschedule your certification if you do not adhere to these measures. This will allow other developers who are ready to commence their certification to do so.

AIR Web Services documentation updated

The AIR Web Services user documentation has been updated and is available on the portal.

What you need to do

The technical documentation on the portal has been updated. We recommended that you familiarise yourself with the changes and update your reference material as required.

No additional Services Australia ICT testing is required for this process.

If you have any questions about this, please contact the Developer Support team at DevSupport@servicesaustralia.gov.au

PKI SHA-1 OCA Renewal Deployment Successful

We are pleased to confirm that the deployment of the renewed PKI Certificate Chain of Trust (otherwise referred to as the new SHA-1 OCA) was **successfully implemented** on 15 May 2021.

Next steps

- **Sites with version 6.11.4 (and above)** of the adaptor (client, server and enterprise), no further action is required. The new certificate will be automatically renewed via their normal transmission, unless their certificates have already been auto renewed twice previously (certificates already issued twice will need to be manually renewed via a CD).
- **Sites with version 6.11.3 (and below)** of the adaptor will have their new certificates sent out on a CD prior to their current certificate's expiring date.
- Software developers supporting sites in digital health programs using NASH PKI certificates must ensure installation of the new OCA and the SHA-2 OCA for business continuity.
- The new production OCA is now available on the [Verizon website](#).

It is still essential to develop web services compatible software and commence product certification (Notice of Integration) before November 2021, and deploy your products to your end-users by 13 March 2022.

For more information about the OCA renewal, email PKI@servicesaustralia.gov.au.

For technical assistance, call Services Australia's Online Technical Support team on 1300 550 115.

GP Conference & Exhibition in Sydney

We attended the General Practitioner Conference & Exhibition in Sydney from 14 - 16 May. This was a great opportunity for us to engage directly with health professionals about the Adaptors to Web Services project, and remind them of the need to transition prior to **13 March 2022**.

This is just the start of our communication with health professionals. **We will be increasing our communication efforts** over the coming months to make sure all end-users are aware of the need to upgrade to web services. Please note that health professionals may contact you (apart from PBS Online users, who are advised that their developers will contact them first).

Reminder: Minor ID article available on the portal

As we mentioned in our last edition of this newsletter, the *How to Use Minor IDs Correctly* article is now available on the portal. Please take the time to read this article and familiarise yourself with this content.