



'NOT NORMAL AFTERCARE' EXPLAINED



Medical practitioner performs T8 surgical procedure



Patient requires routine aftercare for the procedure



Medical practitioner 'CANNOT' claim for aftercare



Patient experiences complications after the procedure



Medical practitioner 'CAN' claim for aftercare



Patient seen for unrelated condition



Medical practitioner 'CAN' claim for aftercare

Voluntary acknowledgement

If you have claimed incorrectly – go to health.gov.au and search for 'voluntary acknowledgement'.

SCAN ME



What is aftercare?

- Aftercare is all post-operative treatment by medical specialists and consultant physicians.
- Aftercare includes all attendances until recovery, including the final check or examination.
- These attendances can be in the hospital, private rooms, or the patient's home.

Aftercare is usually provided by the medical practitioner who performed the procedure, for some patients this is provided by another medical practitioner.



Can I claim an aftercare attendance after a T8 procedure?

For routine aftercare, benefits are not payable for attendances by the provider who performed the T8 procedure, or another medical practitioner providing aftercare on their behalf.

Benefits for routine aftercare are included in the MBS for most:

- T8 procedures
- surgical items
- operations
- fractures and dislocations

Items which do not include an aftercare component will stipulate 'excluding aftercare' in the item descriptor.



What is 'not normal aftercare'?

'Not normal aftercare' is a service that is not normally provided as aftercare. This includes situations when a provider sees a patient for:

- an unrelated condition, or
- complications from an operation.

A provider can claim an attendance item during an aftercare period if the service is 'not normal aftercare'.

If an attendance is 'not normal aftercare', you need to indicate this when claiming, by:

- Setting the Aftercare Override Indicator on your software for that claim
- If the indicator is unavailable, submit text with the claim advising 'Not Normal Aftercare', 'NNAC' or 'NNA'
- Noting the account or invoice with 'Not Normal Aftercare' if you are manually billing the patient.



Where can I find more information on T8 aftercare periods?

- MBS online, explanatory notes TN.8.4 and AN.0.71 provides advice on aftercare periods. Go to mbsonline.gov.au and search for **TN.8.4** or **AN.0.71**.
- Education guide - Aftercare or post-operative treatment, go to servicesaustralia.gov.au and search for **aftercare**.
- Contact: AskMBS@health.gov.au