

# Pharmaceutical Benefits Scheme (PBS) – Providing patient baselines

We understand having access to PBS-subsidised medicines can be critical to patient care. That's why Services Australia is continuing to increase the number of PBS medicines that can be requested via self-service using the Online PBS Authorities system.

## **What's changing**

As the remaining written authority required programs become available for self-service, you will need to demonstrate patient eligibility for change, recommencement and continuing treatment.

For example, you may need to re-state the baseline value/s that were provided in the initial application to demonstrate your patient's eligibility for continuing treatment.

## **What you need to do**

In preparation for these changes, we recommend you start documenting your patient's baseline values and previous treatment failures in their medical records now.

Services Australia will continue to have access to patient history however we may not have all the patient records in our system (e.g. some PBS prescribed items are Authority Required (STREAMLINED)). We encourage you to document your patients baseline values in their medical record to avoid any administration delays in providing patient care.

For further information on these changes contact Services Australia on 1800 700 270.

For more information about the **Online PBS Authorities system** visit [www.servicesaustralia.gov.au/hppbsauthorities](http://www.servicesaustralia.gov.au/hppbsauthorities)

Services Australia has a broad range of educational resources on the **Health Professional Education Resources** website. This includes simulations, podcast and an infographic on the Online PBS Authorities system. Visit <https://hpe.servicesaustralia.gov.au/pharmaceutical-benefits-scheme.html>

If you require additional assistance or have any queries, please email [authority.comms.change@servicesaustralia.gov.au](mailto:authority.comms.change@servicesaustralia.gov.au).